

WARRANTY:

Chrome plating on VIP Alliance products is under warranty for one year. This is non transferable and limited to the original purchaser. Products for warranty must be returned for inspection. Before shipping, please contact VIP Alliance for an RMA number. Replacement or credit will then be determined by VIP Alliance. The customer is responsible for any shipping fees for return items. No credit will be issued for labor or cost incurred beyond the original purchase of the product.

EXCLUSIONS FOR WARRANTY:

The condition and appearance of chrome plating is often consistent with the user care and maintenance. Products should be maintained with proper cleaning and waxing avoiding all abrasive products. Small flaws, inclusions or marks do not constitute a flawed product and are not covered by warranty. Corrosion defects due to exposure to salt, snow, sand, moisture or corrosive chemicals will not be covered by warranty.

Other conditions that may affect warranty include; misuse, negligence, racing, improper installation, collision or damage from wheel weights or tampering with product for fitment or customization. Products under warranty, subject to repair or replacement are subject to reconditioned replacement parts or materials. All products are to be installed by a trained, certified professional.

NON-WARRANTY:

Rotors, pulleys, sprockets and bearings are products subject to wear and tear and are only covered for the first 90 days after purchasing. Replacements parts may be purchased for discounted price. Any products subject to return, must be refunded to the original purchaser. Any refunds that are authorized will go to the original purchaser. Refunds to the retail customer are the responsibility of the seller.

TERMS FOR SHIPPING:

All shipments should be opened and inspected within 30 days of receipt. Any damages that occur in shipping must be reported immediately!! All packaging must be retained in order to claim any shipping damages.

RETURNS:

All wheels are made to order and non-refundable! Any exchanges or returns will be determined on individual basis and are subject to a 30% restocking fee.

MSRP REQUIREMENTS:

All authorized dealers of VIP Alliance required to follow the Manufacturers Suggested Retail Price. Any dealers selling products below MSRP may be terminated as authorized dealers, to the discretion of VIP Alliance